***Mountain Lagoon Endurance Ride Prepaid Entry and Refund Guidelines***

* No entries are to be accepted on the day of the ride.
* All entries are to be paid in full at time of nomination.
* Entries will only be accepted via our nominated platform
* If the ride entry is withdrawn 7 days before the ride (i.e., Sunday ride the previous Sunday midnight), a full refund, less transaction fees is given.
* If withdrawn during the week before the ride (i.e., Monday to Friday midnight) 50% of entry fee, less transaction fee is returned.
* Horse or rider substitution will be allowed up until entry at the office at the ride base.

To withdraw from the event, riders must contact the ride organisers via their official communication. We strongly suggest an email to [MountainLagoonEndurance@hotmail.com](mailto:MountainLagoonEndurance@hotmail.com)